

## Dementia Capable Webinar Series Post Test Answers:

“Softening the End of Life Transition” presented by Dr. Leisa Easom

Provided by the *Rosalynn Carter Institute for Caregiving*  
In partnership with the *Georgia Division of Aging Services*

### True or False

1. Communication is an ongoing, continuous dynamic process.

**True**

2. We communicate only when we consciously and deliberately choose to communicate.

**False**

3. Words alone don't provide meaning: it is the interpretation of words that influences how others receive communication.

**True**

4. We communicate primarily with words.

**False**

5. One can never give someone too much information.

**False**

6. Communication is a two-way activity.

**True**

### Multiple Choice

7. When communicating with individuals and families, it is important to:
  - a. Be honest and truthful
  - b. Tell them that you will not abandon them, no matter what they share with you
  - c. Elicit and request their values and goals
  - d. All of the above**

8. With communication, one must be aware of cultural differences, which may be related to:
  - a. Sexual orientation
  - b. Religion
  - c. Age
  - d. All of the above**
  
9. When you are talking with an individual and/or family member experiencing the dying process and who is asking “Why is this happening to me”, it is appropriate to respond:
  - a. “I am sure you have not committed a sin to deserve this.”
  - b. “I don’t know. I wish I had an answer, but I don’t.”**
  - c. “Perhaps you should think about other things in your life – not dying.”
  - d. “Let’s talk about the weather – that’s a good topic.”
  
10. Barriers to communication may include one’s:
  - a. Fear of own mortality
  - b. Lack of personal experience with death
  - c. Fear of expressing emotion
  - d. All of the above**